



## **EPIC LI Selects Netsmart's myAvatar CareRecord Solution to Provide Integrated Care, Improved Efficiency and Enhanced Customer Service**

### ***Innovative Technology Further Boosts Quality of Patient Care for Long Island Social Services Provider***

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**Garden City, N.Y.** August 8, 2013 ó [EPIC Long Island](#) (formerly The Epilepsy Foundation of Long Island), always strives to find innovative ways to provide the best, most efficient patient care possible. This summer, EPIC implemented [Netsmart's](#) innovative [myAvatar Care Record](#) (electronic health record) solution at its Garden City clinic.

The myAvatar CareRecord solution offers health record, practice management and medication management in an organized digital format. The solution provides a framework for an electronic health record (EHR), billing, scheduling and clinical workflows to support, improve and augment the care delivery process seamlessly across all levels of care.

EPIC's Director of Clinic Services, Jennifer Colbert, commented, "Our goal is to always improve the overall quality of patient care. The myAvatar solution positions us to be even more efficient. Doctors, patients and staff have been trained in the system and are acclimating to the new program with ease. The transition to digital has been quite positive. Overall, the myAvatar CareRecord enables us to provide better care to the patient, which is the primary focus at EPIC."

From convenient e-prescribing to electronic billing, to appointment scheduling and beyond, the myAvatar solution does everything in all parts of the clinic. The solution supports quicker inpatient referrals and discharge summaries. Medication information and other important clinical data can be sent to a facility faster.

The myAvatar CareRecord also creates a "connected care environment" where clinical information can be shared with all agencies involved in the care process, including patient and outpatient facilities, public health departments, primary care facilities and health information exchanges (HIEs).

"Netsmart's myAvatar CareRecord solution was created specifically for behavioral health practitioners with an easy-to-navigate user interface and role-based home views making it easily adaptable for clinicians and other users' specific needs," said Paul Anderson, executive vice president, Client Organization, Netsmart. "We're pleased to partner with EPIC Long Island and

offer them a solution that will improve their efficiencies, save time and money and allow them to offer enhanced service to their clients.ö

Netsmart has a strong presence in New York, with a major office in Great River and a client base that includes local and regional behavioral health providers and the State of New York.

### **About EPIC Long Island**

EPIC Long Island began in 1953 with a small group of parents whose mission was to help children with epilepsy lead productive lives. Sixty years later, the organization has fulfilled that promise, with 15 residences, two clinics, dozens of programs, and more than 11,000 individuals served. Today, EPIC LI looks toward a bright future as it broadens its mission to offer more social and health services across Long Island.

EPIC LI has grown to serve not only individuals with epilepsy, but also those with developmental disabilities and mental health challenges. While epilepsy is at its core, the organization offers a spectrum of superior services that also serves individuals and families with different needs. EPIC Long Island's mission is to enrich the lives of those they serve through quality care, a broad range of services and an unwavering commitment to excellence. For more information, please visit <http://EPICLI.org>.

### **About Netsmart**

Netsmart is committed to helping health and human services providers deliver effective, recovery-based care with Netsmart [CareFabric](#)™, a tightly woven framework of innovative clinical and business solutions and services that supports integrated, coordinated delivery of health services across the spectrum of care.

More than 22,000 client organizations, including 350,000 care providers and more than 40 state systems use Netsmart products to help improve the quality of life for tens of millions of people each year. Netsmart clients include mental health and substance use treatment agencies, psychiatric hospitals, private and group mental health practices, public health departments, social services and child and family health agencies, vital records offices, and managed care organizations.

Netsmart is pleased to support the EveryDay Matters Foundation, which was established for behavioral and public health organizations to learn from each other and share their causes and stories. Organizations can also request grants for their cause or to help fund technology that advances the way care is delivered. For more information, visit [www.everydaymatters.com/foundation](http://www.everydaymatters.com/foundation).

Learn more about how Netsmart and CareFabric are changing the face of healthcare today. Visit [www.ntst.com](http://www.ntst.com), call 1-800-472-5509, follow us on Twitter, like us on Facebook or visit us on YouTube.

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